

TERMS & CONDITIONS

Privacy Policy

- Any information we collect as a result of your visit to lamy.org is kept strictly confidential. We do not share your information with third party companies and we do not sell your information. If at anytime you entered your email address, it will be added to our email database and you may receive communication from us. You will be able to opt-out at the bottom of any email received.

Delivery of services

- All sessions are booked and paid for on our website before the session or at the end of the session.

Refunds

- All of our services are 100% satisfaction guaranteed. If you are not satisfied with your images, we will first re-take them. If you are still not satisfied, we will process a full refund. Refund request must be made within (7) days of the image delivery date.

Rain Policy

- We do work in the rain! However it is the Realtor's responsibility to check the weather before booking your session.
- We will show up to the session in the rain. If it is still raining by the time we finish photographing the inside of the house we will wait an additional 15 minutes. If we are still unable to photograph the outside, we will need to come back out. The charge for that is \$50. No exceptions.

No Show Policy

All cancellations must be done THE DAY BEFORE the appointment time. If the session is not cancelled and you can not be there it will be a charge of \$50 to re-schedule.

Price Policy

Our pricing is subject to change without prior notice.

Additional policies

Photographers do not move any items while photographing the property. If they are asked to move any items, the Realtor assumes all responsibility for broken items. You understand that we are not home stagers, however, we will offer our opinions. If the home is not ready to photograph no later than 15 minutes after we arrive we will need to reschedule. A \$50 [no fault] return trip fee would apply, and no refund will be issued. If we are photographing a home and nobody will be there, we will not move items such as clothing, dog dishes, and furniture. We will however open blinds and turn on lights. If we arrive to a property where nobody will be there, and we cannot get in, a [no fault] return trip fee would apply to

reschedule. Also remember when we photograph a home and nobody is present we will not be responsible for missed shots or non working lights. ALL cancellations must be done NO LATER THAN the day before a session. This can be done by phone call, phone message, or email. If the session is not cancelled the day before the session, we will NOT process a refund and our [no fault] return trip fee would apply to reschedule.

If we are doing a twilight session on a vacant home and you want to wet down the driveway, make sure and bring a hose. Most vacant homes do not have one.

Archival policy

We do not store or archive your photos, after 7 days they are deleted from our system, we do recommend reputable external company that would store the photos for you for the allotted time, and then if you had a fire or lost the images, the company would give you access to the files (after all they are your copy written images) and then you could download the photo or CD or whatever you received in the first place.

Copyright

Under the Federal Copyright Act of 1976, photographs are protected by copyright from the moment of creation. Photographers have the exclusive right to reproduce their photographs (right to control the making of copies). Unless you have permission from the photographer, you can't

copy, distribute (no scanning and sending them to others), publicly display (no putting them online), or create derivative works from photographs.

When full payment is received from a client Studio Lamy release all right of ownership from the pictures send to you.

<http://blog.kenkaminesky.com/photography-copyright-and-the-law/>